

Have your say on the future of parking permit prices

Feedback Report

Report Date: Aug 2022

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Overview

In 2021 we invited views on Hackney Council's proposed Parking and Enforcement Plan (referred to from here as the PEP). The PEP is the Council's primary parking policy and strategy document governing parking related decisions.

Following this consultation, and having reviewed the feedback provided, we invited views over a period of three weeks on revised proposals for parking permit prices only.

Background

Revised parking permit proposals

Starting price point for electric vehicles - Some respondents fed back that the initial proposals, which proposed that electric vehicles should receive free permits, did not take into account the pollution caused by tyre and brake wear, and that the cost of the cheapest parking permit should not be less than the cost of renting secure cycle parking in Hackney so that the right pricing incentives are in place to encourage people to opt for the greenest forms of transport possible in the borough. The changes don't affect the proposals for doctors or all zone permit prices, as the lowest price band for these permits in the initial proposals were already above the cost of secure cycle parking.

Which diesel vehicles incur the diesel levy - We also received feedback on the proposals around the diesel surcharge. The original proposals set out to levy a surcharge on all diesel vehicles, but in light of feedback, we are putting forward revised proposals which will see only diesel vehicles that do not meet the DVLA's Real Driving Emissions 2 (RDE2) standard for nitrogen oxide emissions being charged this levy. This change has been made in recognition of the improvements made by vehicle manufacturers in recent years, and the availability of real driving emissions data for more modern diesel vehicles.

Why we are doing this - Emissions-based charging is a system of charging for permits based on the CO2 emissions that the vehicle emits. Drivers can find their emissions rating on their V5C registration certificate or using the government certificate agency website. Emissions-based charging currently applies to residential, business, community, doctors permits and all zone permits and we propose that it be introduced for estate and car club permits as well.

This type of charging for permits was introduced to encourage the use of less polluting vehicles and reduce the impact of Hackney's residents and businesses on local air quality and climate change. To further encourage vehicle owners to switch to less polluting vehicles, it is proposed to increase the number of pricing bands from 5 to 13. The proposed 13-point charging structure will be accompanied by a change in our permit prices which will be phased in over a five or seven-year period. This should afford drivers with high polluting vehicles the time to make a decision whether they want to keep or switch their vehicle.

Approach

The survey was carried out online using Citizen Space. Residents who applied for a permit by post were sent a survey pack consisting of an information booklet and questionnaire. All other parking permit holders were invited to take part by email. Survey packs were also available upon request.

The survey opened on 16 June 2022 and ran for three weeks until 6 July 2022.

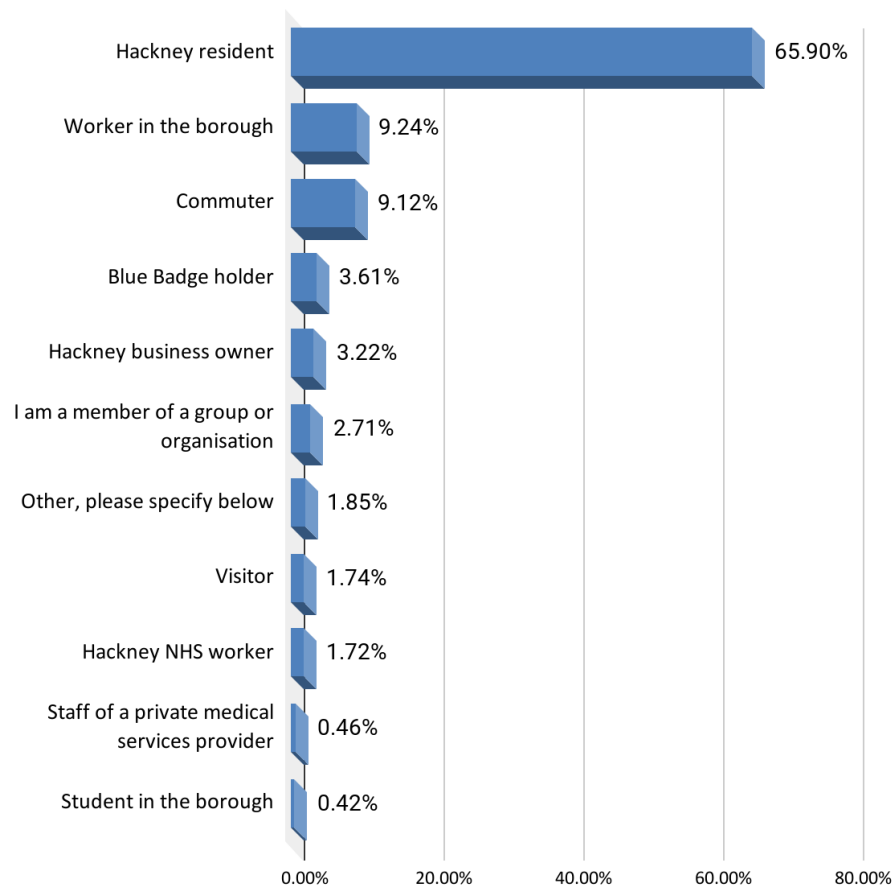
Response Rate

A total of 3135 responses were received. 3086 were completed online, and 49 were completed on paper surveys.

Summary of results

Profile of respondents

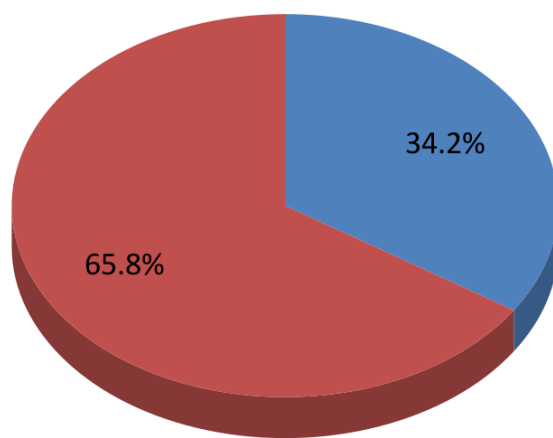
I am a: (Tick all that apply) (Base 4537)



Respondents were able to choose all that applied to them from the available list.

Of the total responses submitted, the majority of responses (66%) came from Hackney residents, followed by workers in the borough (9%) and commuters (9%).

Do you live on a Hackney Housing estate (Hackney Council-managed estate)?
(Base 3134)

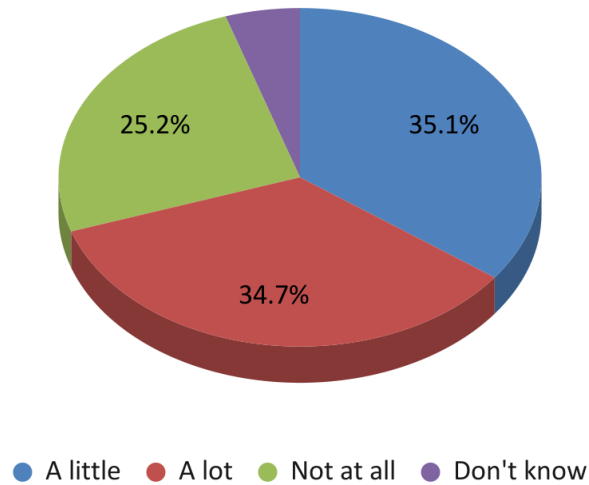


● Yes ● No

The vast majority of respondents (66%) indicated that they do not live on a Hackney Housing estate, whilst 34% indicated that they do.

Air quality

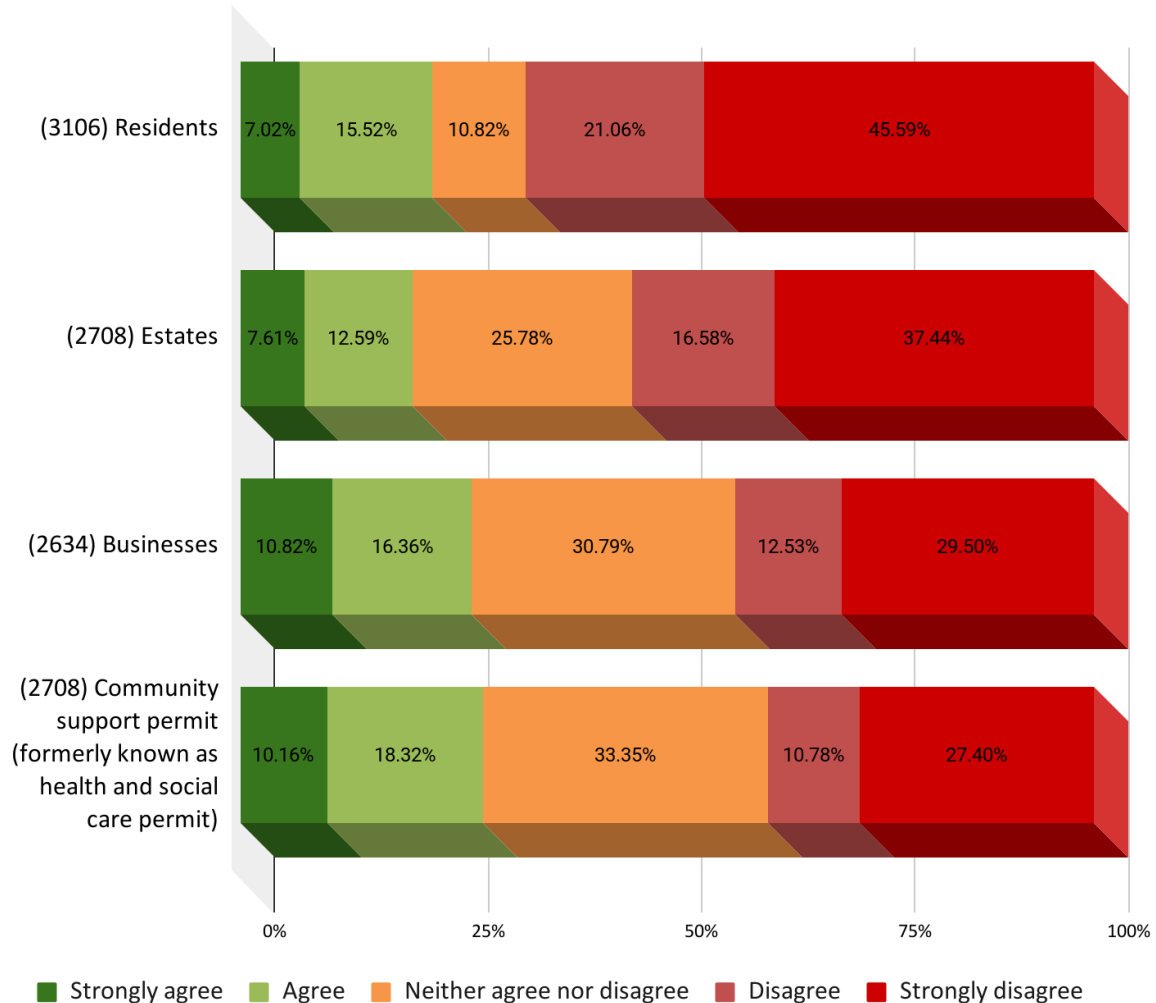
How concerned are you about local air quality in Hackney? (Base 3124)



The vast majority of respondents (70%) are concerned about local air quality in Hackney either a lot or a little. A quarter (25%) of respondents are not concerned at all about local air quality in Hackney.

Revised proposals for parking permit prices

Do you support the parking permits pricing structure for...



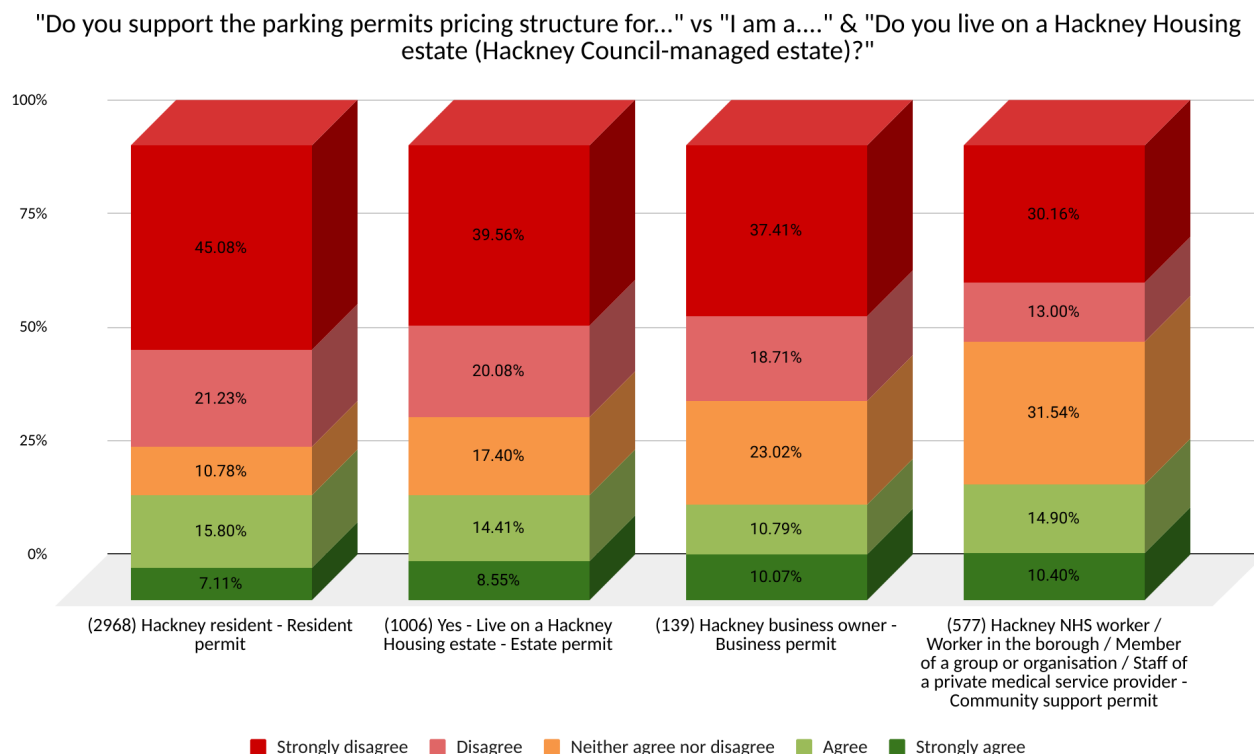
Across all four proposed pricing structures, more respondents disagree with the proposals than agree.

23% of respondents agree with the pricing structure for resident permits whilst 67% disagree. 11% of respondents indicated that they neither agree nor disagree. Of all sets of proposals, the proposals for resident permits had the most respondents who strongly disagreed.

In terms of estate permits, 20% of respondents agree with the pricing structure whilst 54% disagree. 26% answered that they neither agree nor disagree.

27% of respondents agree with the pricing structure for businesses, whilst 42% disagree. 31% of respondents neither agree nor disagree.

Of the four proposed pricing structures, there was most support for the community support permit at 28% and least disagreement at 38%. It also has the largest percentage (33%) of respondents who neither agree nor disagree with the proposals.



23% of Hackney residents agree to the proposed resident permit pricing structure, with 66% who disagree. 11% of Hackney residents neither agree nor disagree. The percentages broadly correspond with the percentages for all respondents.

Of respondents who live on a Hackney Housing estate, 23% agree with the estate permit pricing structure. 60% disagree and 17% neither agree nor disagree.

21% of Hackney business owners agree to the proposed business permit pricing structure, with 56% who disagree. 23% of Hackney business owners neither agree nor disagree.

Among respondents who are most likely to use a community support permit, 25% agree with the proposed pricing structure for the community support permit. 43% disagree and 32% neither agree nor disagree.

Other comments

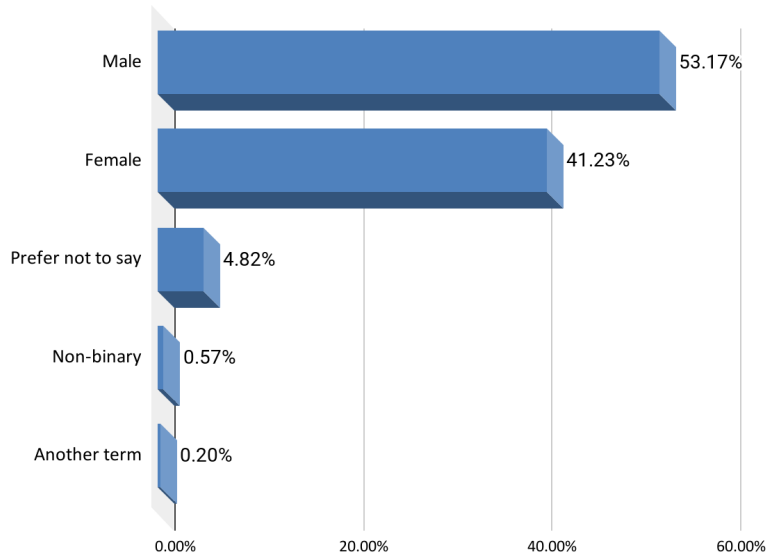
Please give a reason for your answer.

2275 respondents answered this question. The following themes were prevalent in 2% or more of responses.

Theme	Count	Percentage
Too expensive / costly / increases are excessive	672	30%
Cost of living crisis / food and fuel increases	442	19%
Supportive comments	251	11%
Penalising those who can't afford to buy a less polluting vehicle / poorer residents	246	11%
Resident parking should be free	172	8%
Money making scheme / revenue raising for the Council	156	7%
Some people need to use their cars	145	6%
Exemptions need to apply for tradespeople / NHS workers / carers / disabled badge holders / ULEZ compliant cars / O.A.P.s / Euro 6 complaint / community support / unpaid carers	119	5%
Charging should be based on usage / no emissions from a parked car	87	4%
EV vehicle permits should remain free / now too expensive / excessive increase / not enough incentives to move to electric	85	4%
Against Low Traffic Neighbourhood (LTN) measures	76	3%
Cannot park outside home or business / difficult to find parking / not enough parking spaces	66	3%
Diesel charges not justified	66	3%
EV vehicles take up space / manufacturing EVs causes pollution / price needs to be higher / should not be subsidised	62	3%
More EV chargers need to be installed to incentivise move to EVs	39	2%
Council not listening / will not listen to resident views	39	2%
Motorcycles should not be charged / charged less	35	2%

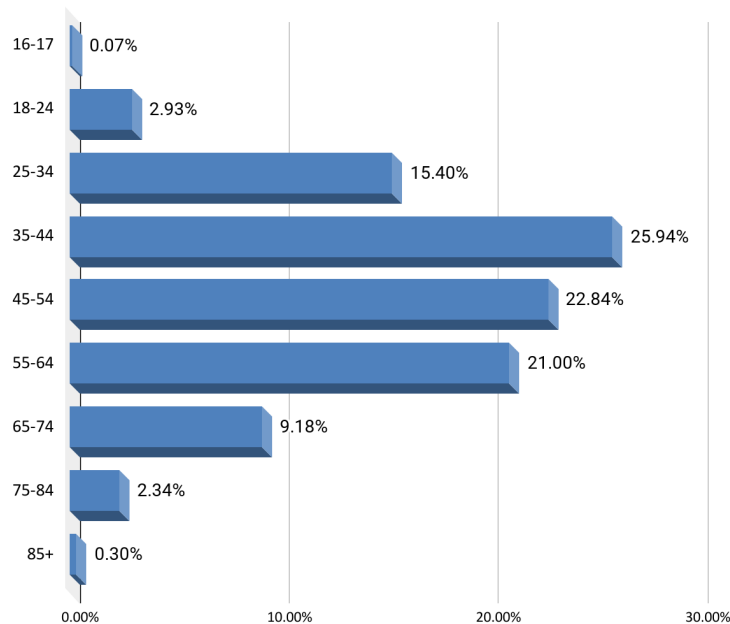
About You

Gender: Are you... (Base 2966)



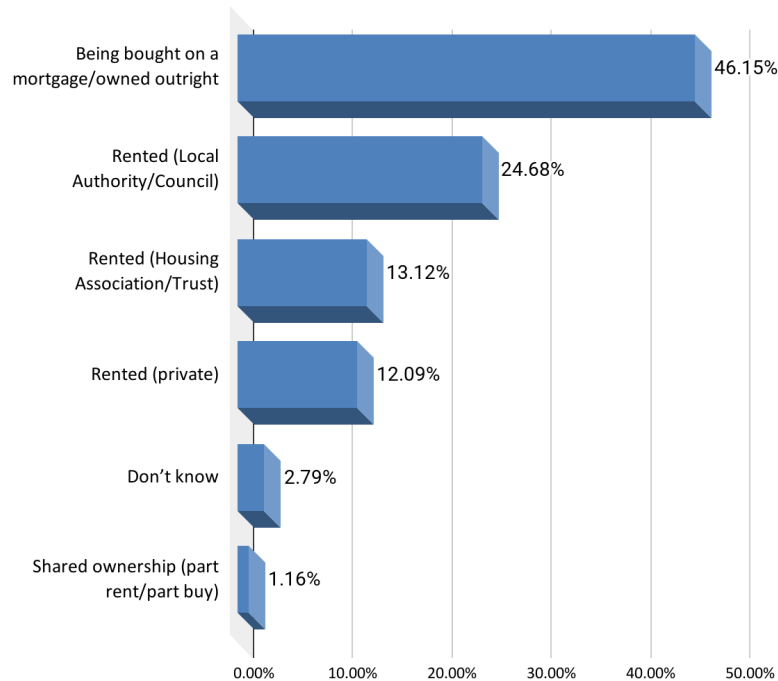
The majority of respondents are male (53%), followed by female (41%) and non-binary (1%).

Age: what is your age group? (Base 3038)



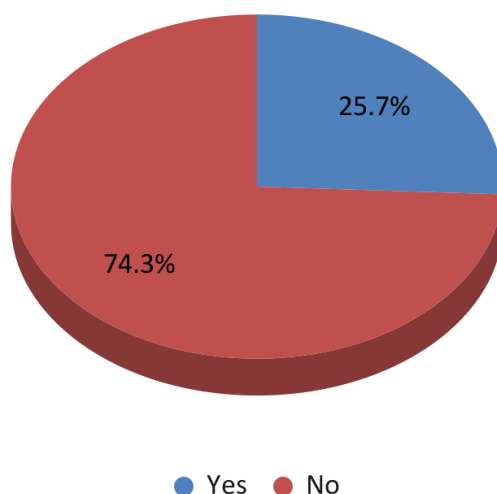
The majority of respondents (26%) are in the 35-44 age group, followed by the 45-54 age group (23%). 18% of respondents are 34 years old or younger. 21% of respondents are within the 55-64 age group, with 12% of respondents 65 years old or older.

Housing Tenure: Which of the following best describes the ownership of your home?
(Base 3010)



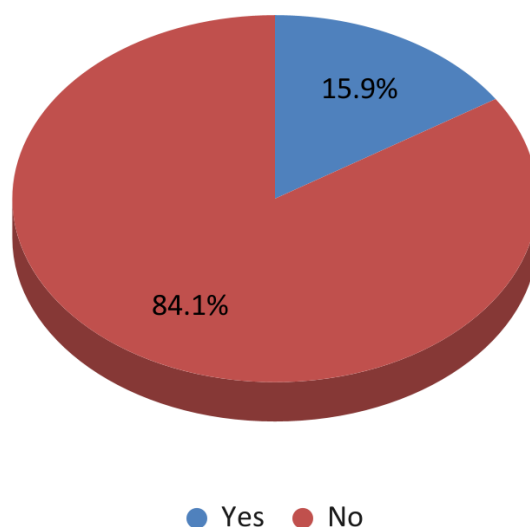
The majority of respondents stated that they bought their home on a mortgage or own it outright (46%). 38% of respondents rent their property through the Council or Housing Association/Trust. 12% of respondents are private renters.

Caring responsibilities: A carer is someone who spends a significant proportion of their time providing unpaid support to a family member, partner or friend who is ill, frail disabled or has mental health or substance misuse problems. Do you regularly provide unpaid support caring for someone? (Base 2994)



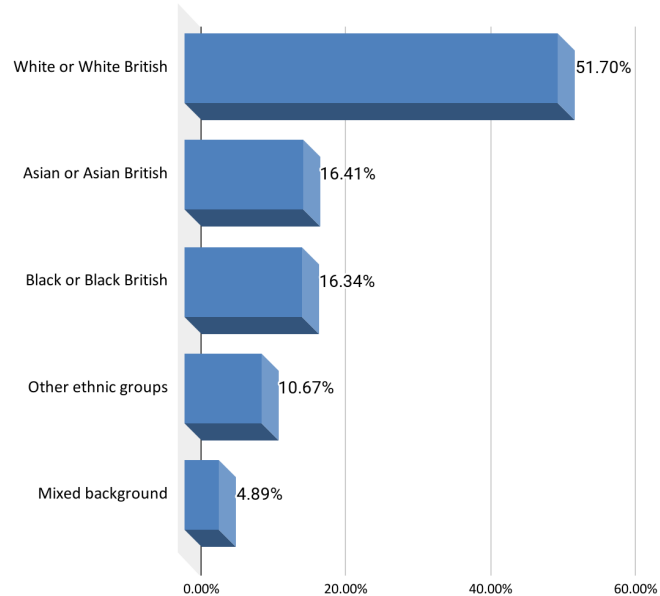
Just over a quarter (26%) of respondents regularly provide unpaid support caring for someone, compared to just under three quarters (74%) who do not.

Disability: Under the Equality Act you are disabled if you have a physical or mental impairment that has a 'substantial' and 'long-term' negative effect on your ability to do normal daily activities. Do you consider yourself to have a disability? (Base 2975)



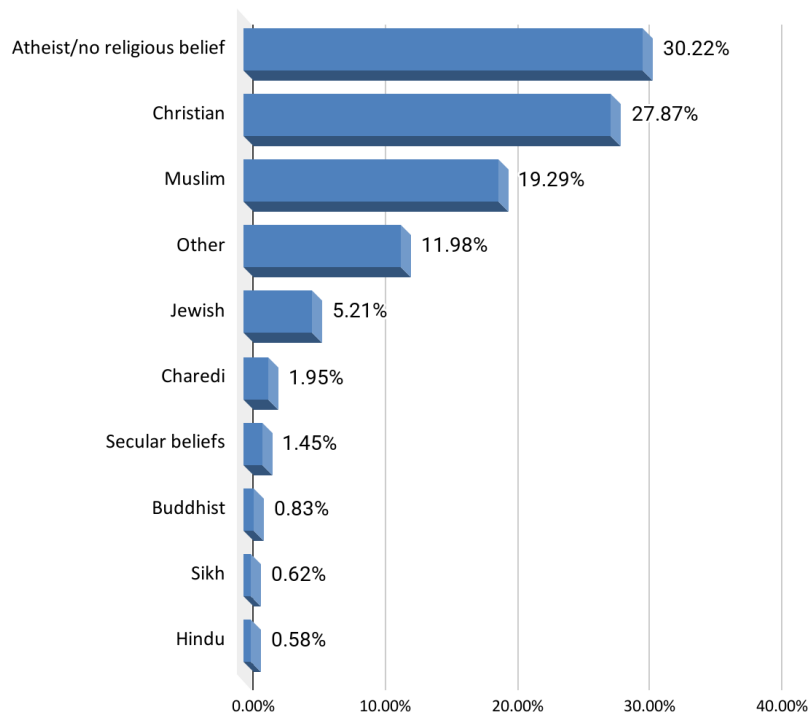
16% of respondents consider themselves to have a disability, whilst 84% do not.

Ethnicity: Are you...(Base 2822)



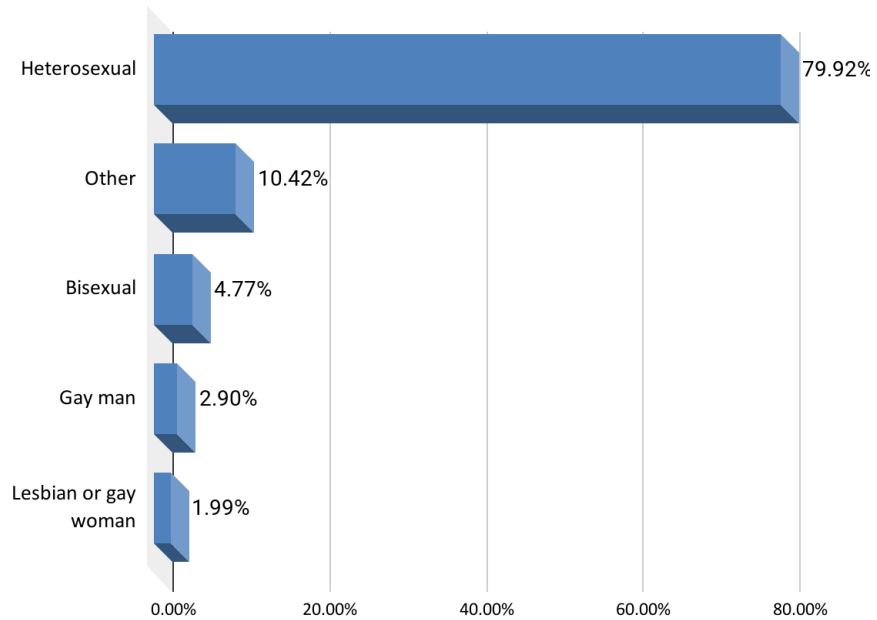
The majority of respondents (52%) indicated that their ethnicity is White or White British. The remaining ethnicities account for a much smaller percentage.

Religion or belief: Are you or do you have...(Base 2763)



The majority of respondents (30%) indicated that they are Atheist or have no religious belief, followed by Christian (28%). The remaining religion or beliefs account for a smaller percentage.

Sexual orientation: Are you... (Base 2515)



The majority of respondents (80%) indicated that they are Heterosexual. All other sexualities accounted for a much smaller percentage.